



In November 2005, Mekaela Academies management handed out more than 300 anonymous questionnaires to parents present at the 2005 Graduation Day at LPS, of which around 260 forms were returned. An independent consulting firm (thanks to Mrs. Matula) reviewed the forms.

The review of the returned forms came up with the following results (top figure = number of votes):

QUESTION	POSSIBLE ANSWER:	very good	good	average	could be better	poor	result
How would you describe the quality of the schooling facilities?		108	100	33	10	0	84%
		43%	40%	13%	4%	0%	
How would you rate the quality of education within the school?		140	101	7	3	0	90%
		56%	40%	3%	1%	0%	
How would judge the quality of your child's class teacher?		110	107	24	7	1	86%
		44%	43%	10%	3%	0%	
How would you judge the work of the headteachers of your child's school?		119	95	24	5	3	86%
		48%	39%	10%	2%	1%	
How do you rate the state of cleanliness within the school?		109	98	30	9	0	85%
		44%	40%	12%	4%	0%	
How satisfied do you think your child is with its school?		98	108	32	5	2	84%
		40%	44%	13%	2%	1%	
How would you rate the quality of food supplied by the school?		37	81	73	37	16	67%
		15%	33%	30%	15%	7%	
How would you judge the level of communication or relationship with the teachers and parents?		101	109	25	14	2	83%
		40%	43%	10%	6%	1%	
How do you rate the level of general discipline within the school?		120	98	22	6	1	87%
		49%	40%	9%	2%	0%	
What is your impression of mekaela academies in general?		122	110	6	7	0	88%
		50%	45%	2%	3%	0%	

Top: Number of answers to question

Bottom: % of all answers to question

**Some Facts:**

- The acceptance of services and staff at Mekaela Academies (including the poor results regarding food") stands at an overall average of 84%.
- The parents could add individual remarks on their forms, we received a total of 102 remarks. Of those remarks, 89 were giving only positive feed-back.
- The additional remarks from parents did not indicate any disturbing circumstances whatsoever.
- Food supply and the level of school fees were the major issues parents complained about.
- Unfortunately, very little can be done about the level of school fees without jeopardizing the quality of education of Mekaela Academies.
- Management will take immediate action regarding food supply at the schools. The problem seems to be the quantity of food, not the quality of meals served.

Management and directors of Mekaela Academies wish to thank all parents and guardians of students schooling with our institution. By sharing their views and opinions with us, they helped us a lot with our effort to improve the standard and quality of our schools as much as possible. We are most grateful for their support.

Ukunda, 15.12.2005