



In March 2007, Mekaela Academies management conducted the 2nd survey among parents after November 2005. More than 300 anonymous questionnaires were handed out to parents, of which around 160 forms were returned. As usual an independent consulting firm reviewed the forms.

The review of the returned forms came up with the following results (top figure = number of votes):

Question	possible answer:	very good	good	average	could be better	poor	result	change from 2005
How would you describe the quality of the schooling facilities?		43	79	31	8	1	79%	-5%
		27%	49%	19%	5%	1%		
How would you rate the quality of education within the school?		67	81	14	9	2	83%	-7%
		39%	47%	8%	5%	1%		
How would judge the quality of your child's class teacher?		71	76	11	3	0	87%	1%
		44%	47%	7%	2%	0%		
How would you judge the work of the headteachers of your child's school?		68	69	17	10	2	83%	-3%
		41%	42%	10%	6%	1%		
How do you rate the state of cleanliness within the school?		56	70	25	9	5	80%	-5%
		34%	42%	15%	5%	3%		
How satisfied do you think your child is with its school?		49	77	27	9	0	80%	-4%
		30%	48%	17%	6%	0%		
How would you rate the quality of food supplied by the school?		20	45	38	30	18	63%	-4%
		13%	30%	25%	20%	12%		
How would you judge the level of communication or relationship with the teachers and parents?		77	61	21	4	1	85%	2%
		47%	37%	13%	2%	1%		
How do you rate the level of general discipline within the school?		57	68	26	8	2	81%	-6%
		35%	42%	16%	5%	1%		
What is your impression of mekaela academies in general?		64	76	13	6	0	85%	-3%
		40%	48%	8%	4%	0%		

Top: Number of answers to question

Bottom: % of all answers to question

**Some Facts:**

- The acceptance of services and staff at Mekaela Academies (including the poor results regarding food") stands at an overall average of 81%. That can be regarded as an outstanding result once again, although the deterioration of 3% points versus the results of 2005 has to be acknowledged.
- The parents could add individual remarks on their forms. The additional remarks from parents did not indicate any disturbing circumstances whatsoever.
- Again, food supply and the level of school fees were the major issues parents complained about.
- Unfortunately, very little can be done about the level of school fees without jeopardizing the quality of education of Mekaela Academies.
- Management will try to solve the issue of food supply at the schools as soon as possible.

Management and directors of Mekaela Academies wish to thank all parents and guardians of students schooling with our institution. By sharing their views and opinions with us, they helped us a lot with our effort to improve the standard and quality of our schools as much as possible. We are most grateful for their support.

Ukunda, 15.03.2007